

ISO 14298 | INTERGRAF 15374

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# LET'S TALK ABOUT CERTIFICATION

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INTERGRAF



## Who is Intergraf?

Intergraf is a European non-profit organisation dedicated to the printing industry, acting as a unified voice for over 20 national printing federations from more than 20 countries. Collaborating with the European institutions, we actively advance and safeguard the sector's interests while enhancing its competitive edge through advocacy, knowledge exchange, and networking.

## What services do we provide?

One of the core elements of our mission is to offer specialised services to the security printing industry worldwide. Therefore, we play a crucial role in establishing industry standards by providing **INTERGRAF ISO 14298** and **INTERGRAF 15374** certifications to security printers and suppliers. Through this, we assist solution providers and institutional end users in addressing the challenges they encounter within an ever more competitive landscape.

On an eighteen monthly basis, we also organise an international conference and exhibition: **Intergraf Currency+ Identity**. An independently funded, genuinely neutral platform where customers, printers, and suppliers gather to discuss the most pressing issues in the currency and identity industry.

## Why certification?

Due to the emergence of new technologies and increasingly intricate security features aimed at deterring fraud and combating counterfeiting, the landscape of security printing has undergone significant transformations in recent decades. However, there are certain challenges that present significant greater risks to both our industry and society on a broader scale. To name a few, these include forged identity and travel documents that enable illegal border crossings, counterfeit currency infiltrating the global economy, and the generation of fraudulent identities using counterfeit birth certificates.

While the technology behind banknotes and identity documents is constantly advancing, regrettably, so does the skill of counterfeiting. Security printers and their suppliers cannot afford to stay behind. Maintaining an edge over counterfeiters on a global scale, is a continuous and formidable endeavor.

In 2003, Intergraf introduced its certification program as an integral part of its mission to promote and protect the interests of the printing industry. Collaborating with technical experts from around the world, we developed international standards with a singular objective: to furnish security printers and their suppliers with a robust framework for overseeing all security printing processes. Whether it's logical security, physical security, or supply chain assurance, **INTERGRAF ISO 14298 and INTERGRAF 15374** certifications ensure that a set of requirements are met to guarantee a high level of security across all operations and procedures, thereby minimizing risk for customers and their products.

Currently, more than 180 production sites in over 55 countries across six continents are reaping the benefits of certification. By doing so, they are not only enhancing security but are also gaining a competitive edge in attracting additional business. Find out why you should be the next to seize these advantages.

for printers

**INTERGRAF  
ISO 14298**

specifies the requirements for the management of security printing and hologram manufacturing processes

for suppliers

**INTERGRAF  
15374**

specifies the requirements for suppliers to the security printing industry

# ADD VALUE. INSPIRE TRUST.

Become a certified security printer or supplier.

## INTERGRAF ISO 14298 is for

Security printers, hologram manufacturers and producers of documents of value which are physically protected against counterfeiting by added security features, e.g. banknotes, ID cards, passports, driving licences, postage and tax stamps, holograms, certificates, breeder documents, credit cards etc.

## INTERGRAF 15374 is for

Suppliers of products that include security features and suppliers of services that ensure the physical security of printed matter manufactured by a security printing company, e.g. producers of inks, security paper, lamination plates, security foils, inlays, security design software, substrates, pigments, coatings, machinery etc.

## What are the benefits for your business?

Whether you are a security printer or a supplier, getting certified can help you grow in many ways and give you the edge over competitors in tender procedures.

- + **Uncover blind spots** in your back-office operations
- + Implement a **proven security management system**
- + Guarantee **maximum security** from development to deployment
- + Provide a **recognised reference** for governments and industry
- + Improve your **tender prospects**
- + Enhance **customer confidence and satisfaction**
- + Have a hand in **fighting forgery and counterfeiting**

# How to achieve certification?

## 1. INTERGRAF ISO 14298 or INTERGRAF 15374?

We help you work out which standard is right for your company, according to your certification needs and requirements

## 3. Application

Submit your application, duly completed, with all accompanying documentation

## 5. Pre-assessment audit

Gaps in operations and processes can delay certification. We can carry out an optional preliminary check to better prepare you for your certification audit

## 7. Certification

As soon as your certification body confirms that your operations and processes are free from nonconformities, we issue an official certificate clearly outlining the scope of your certification and list your company as certified on [www.intergrafcertification.com](http://www.intergrafcertification.com)



## 2. Enquiry

Interested? Request an application form from [certification@intergraf.eu](mailto:certification@intergraf.eu)



## 4. ICR and Implementation Guidelines

If positively reviewed, we send you the Intergraf Certification Requirements (ICR) and Implementation Guidelines/ Normative Document to help you conduct a gap analysis. You then arrange an audit with the accredited certification body of your choice.

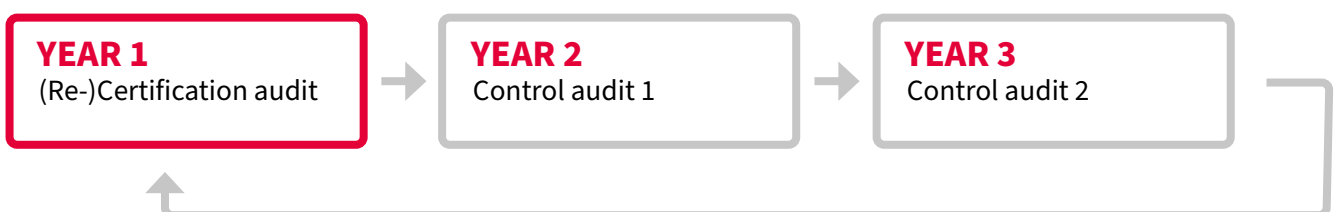


## 6. Certification audit

The certification audit is conducted. Your certification body evaluates whether or not you have successfully managed to comply with the ICR and sends us an audit report

## Certification cycle

Certification is a long-term project of continual improvement. Your certificate is valid for 3 years. To ensure continued compliance with the standard, a first control audit will take place in year 2, followed by a second in year 3. After 3 years, a re-certification audit must be conducted.



# What do we offer?

## Certification audit

Once you have decided to go ahead with certification and have started to review operations, address weaknesses, and implement the standard requirements, the next step is the certification audit.

Our auditors will be on-site for several days to audit the implementation and operation of the management system. All their findings will be compiled in a comprehensive report to allow you to focus on the key areas and processes that need improvement.

There are two types of nonconformities based on objective evidence: major nonconformities (based on the absence of, or a significant or a systematic failure to implement and/or maintain; conformance to the requirements of the standard and the Intergraf Certification Requirements) and minor nonconformities (such as a management system weakness or minor issue that could lead to a major nonconformity). After a positive certification decision, we will send your final audit report and issue your certificate, valid for 3 years. Yearly control audits will be conducted to ensure continued compliance with the standard, the policies and processes. After 3 years, a re-certification audit will take place.

## Intergraf Academy

We offer regular INTERGRAF ISO 14298 & INTERGRAF 15374 workshops and training sessions to companies that are already certified as well as companies that aim to become certified. Tailored to your needs and requirements, they can be organised on-site, in our Brussels office or elsewhere based on individual agreements. The overall focus is on the implementation and maintenance of security printing management systems, but a broad range of topics can be covered including, among others:

- Gap analysis
- Training for security managers
- Internal auditing processes
- Improvement of internal processes and efficiency
- Benefits of ISO High Level Structures (HLS)
- Information security
- Employee awareness and positive attitude in the workplace



## Optional pre-assessment audit

You can opt to have a pre-assessment audit. This is performed on-site before the certification audit actually takes place, in order to assess whether your current management system complies with **INTERGRAF ISO 14298 or INTERGRAF 15374**. To ensure that your company is ready for the next step, our auditors review all documents and procedures, interview process owners, and evaluate physical and logical security etc. They discuss their findings with you and summarise them in a report that provides a broad and objective overview of the status of your certification process. This in turn helps you implement corrective actions. It also saves your company unnecessary costs and efforts.

## Optional supply chain audit

We are experts in security management system standards and industry-specific requirements. So why not outsource your supplier audits to us? Rely on our extensive knowledge of the sector and vast experience to reduce internal costs and risks, and to enhance efficiency and capacities.

# What is the cost?

Costs depend on the size of your company and the number of operational sites.

There are **two types of costs**:

**Intergraf** invoices the **administrative fee** (for security checks, document verification, updates of confidential documents, issuance of certificates etc.). For members of a European national printing federation affiliated with Intergraf, special conditions apply.

The **certification body** will invoice the **costs related to the audits** directly to you. Travel and accommodation costs will be invoiced separately.

All prices are in euro, exclusive of VAT.

<b>INTERGRAF ISO 14298</b>	<b>YEAR 1</b> Certification audit	<b>YEAR 2</b> Control audit 1	<b>YEAR 3</b> Control audit 2
<b>Intergraf</b>			
Administrative fee - main site	4000	800	800
Administrative fee - additional site	600	800	800
Extra copy of certificate	150		
<b>Certification body</b>			
for companies with 1 - 40 employees	4450	3940	3940
for companies with 41 - 100 employees	5990	4740	4740
for companies with 101 - 500 employees	7690	5540	5540
for companies with over 500 employees	8990	6240	6240

<b>INTERGRAF 15374</b>	<b>YEAR 1</b> Certification audit	<b>YEAR 2</b> Control audit 1	<b>YEAR 3</b> Control audit 2
<b>Intergraf</b>			
Administrative fee - main site	3000	600	600
Administrative fee - additional site	600	600	600
Extra copy of certificate	150		
<b>Certification body</b>			
for companies with 1 - 40 employees	4450	3940	3940
for companies with 41 - 100 employees	5990	4740	4740
for companies with 101 - 500 employees	7690	5540	5540
for companies with over 500 employees	8990	6240	6240

# Customer FAQs

## Why choose Intergraf?

**Intergraf ISO 14298 and INTERGRAF 15374** certifications do not only combine a wide variety of security requirements in order to guarantee maximum security from development to deployment of a printed product. They actually go beyond the requirements of the publicly available international standard.

Our comprehensive **Implementation Guidelines** and **Intergraf Certification Requirements (ICR)** were developed specifically for the security printing industry, with the particular needs of its global market in mind. They enable companies to implement and maintain an outstanding security management system according to the latest technical developments. Achieving certification by Intergraf thereby adds value to your company in more than one way. Crucially in today's increasingly competitive environment, it sends a strong message of trust and guaranteed quality to governments, end customers and tender issuing authorities alike.

It is no coincidence, for instance, that both the European Parliament and the European Council refer to **INTERGRAF ISO 14298** in their regulations for a uniform format for visa documents (EU) 2017/1370 and for residence permits for third-country nationals (EU) 2017/1954.

## What are the ICR?

The Intergraf Certification Requirements (ICR) are only available to companies whose certification application has been positively reviewed by Intergraf. They describe in detail the security measures that a company must take throughout the entire process from order to final delivery and can be used as a checklist to determine whether your own company fulfils the certification requirements. Due to the confidential information they contain, the ICR are not a public document. Unlike the public ISO 14298, they are reviewed and updated yearly to ensure that the highest standards of quality are met.

## INTERGRAF ISO 14298 certification levels

<b>FUNDAMENTAL</b>	applies to printers supplying commercial security printing products and security products to government organisations. A set of minimum requirements has been established that must be met by all companies in order to obtain a Level F certificate.
<b>GOVERNMENTAL</b>	applies to printers supplying commercial security printing products and security products for government organisations including ID documents and/or passports. An additional set of requirements must be met by all printers certified at G level.
<b>CENTRAL BANK</b>	Further requirements apply to the CB (Central Bank) level for printers supplying central banks or credit card issuing offices and centres for the personalisation of ID cards or passports. CB level certification covers all requirements of G and F levels.

## Who is already certified?

Currently, over 180 production facilities in 55 countries spread across six continents are reaping the benefits of INTERGRAF certifications. Most of the globally renowned market players are among the certified companies. Our website maintains an up-to-date list of these certified companies, featuring their names, certificate validity, and the scope of their certification. [www.intergrafcertification.com](http://www.intergrafcertification.com)



## What our customers say



*"As a large commercial banknote printer, we have positively benefited by certification through Intergraf. It has provided a solid baseline for our global security management system and allowed us to harmonise policy and procedures globally. This better supports our customers, the business and, most importantly, our people within understanding the necessity of a robust, world leading holistic governance and assurance programme."*

**Mike Lycett** | Group Director of Security, HSE and Risk, De La Rue

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*"Secure by Design © not only describes the banknotes, substrate and security technologies produced by Crane Currency, it describes how we operate our business. Crane Currency looks beyond traditional security and risk structures to provide our customers, their products and reputations, protection from the complex threats and unprecedented challenges facing the industry. Intergraf certification is a core element of our multi-disciplined resilience program."*

**Michael J. Prout** | Vice President Global Security, Crane

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*"IN Groupe, as French National Printer and worldwide identity and transactions specialist, is proud to have continuously renewed the ISO 14298 certification from Intergraf, with the "Central Bank" level. This international standard is the highest in terms of the implementation of a Security Printing Process Management system for secure delivery of identity documents, from design to personalization. The fulfilment of Intergraf Certification Requirements brings our partners and customers strong guarantees in terms of logical and physical security, as well as the assurance of quality and financial security. The close collaboration with Intergraf experts has proved fruitful to optimize our in-house best practices. Their recognized professionalism and certifications enable trust when participating in the tender procedures issued by governmental authorities."*

**Michael Zafrany** | E.V.P Industrial Operations & Business Performance, IN Groupe

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*"Cartor has benefitted greatly from Intergraf certification since 2005, and the assessment process has been invaluable in guiding the organisation through the implementation of many significant enhancements to our business resilience and security risk control practices.*

*The periodic revision of the requirements has kept the certification relevant to our operations as technology and security threats have evolved. This means that the established framework and improvements introduced have remained in line with changing business activities and our strategic objectives.*

*Maintaining the high standards driven by our ISO 14298 certification continues to place Cartor in a strong position to meet the ever-more demanding expectations of customers and business partners. Security Print certification thus remains a central pillar of our corporate strategy."*

**Andrew Christie** | Senior Compliance Manager, Cartor Security Printers

# Meet our team

Dedicated and knowledgeable, our team collaborates closely with you to deliver exceptional customer support throughout your certification journey.

For many years, we have been trusted partners of security printers and suppliers all over the world.

Our global experience with security management systems in the graphic industry makes us the ideal partner – independent, pragmatic and objective!

## INTERGRAF

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# Get in touch

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