

ISO 14298 | CWA 15374

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# LET'S TALK ABOUT CERTIFICATION

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INTERGRAF

## Who is Intergraf?

Intergraf is a not-for-profit association for the printing industry in Europe. We represent 20+ national printing federations from 20+ countries. We make their voice heard in Brussels and work with the European institutions to promote and protect the interests of the sector, and to support its competitiveness through advocating, informing and networking.

## What we do

As part of this mission, we provide targeted services to the global security printing community. We organise **Intergraf Currency+Identity** - an independently funded, truly neutral platform where customers, printers and suppliers converge to engage with the most pressing issues in the banknotes and identity world today. And we play a key role in defining standards for the industry by offering **ISO 14298** and **CWA 15374** certification to security printers and suppliers. In doing so, we help solution providers and institutional end users to respond to the challenges they face in an increasingly competitive environment.

## Why certification?

Security printing has changed dramatically during the past decades. New technologies have emerged. Security features have grown in complexity to deter fraud and combat counterfeiting.

Yet some problems have grown larger, posing serious threats to both our industry and society as a whole – forged identity and travel documents facilitating illegal border crossings, counterfeit currency passing into worldwide circulation and false identities created from fake birth certificates, to name but a few.

Banknotes and identity documents are becoming ever more sophisticated, but so is counterfeiting. Security printers and their suppliers cannot afford to stand still. Closing gaps and keeping ahead of the counterfeiters on a global level remains a constant challenge.

Intergraf launched its certification scheme in 2003 as part of its mission to promote and protect the interests of the printing industry. Together with technical experts from all over the world, it developed international standards with one goal in mind: to provide security printers and their suppliers with a solid framework for managing all security printing processes.

From logical security to physical security to supply chain assurance, Intergraf's ISO 14298 and CWA 15374 ensure that a set of requirements are met to guarantee a high level of security across all operations and processes, eliminating risk for customers and their products.

Over 150 production sites in 50+ countries across 6 continents are already reaping the benefits of Intergraf's certifications. And in doing so winning more business. Find out why you should be next.

### for printers

## ISO 14298

specifies the requirements for the management of security printing and hologram manufacturing processes

### for suppliers

## CWA 15374

specifies the requirements for suppliers to the security printing industry

# ADD VALUE. INSPIRE TRUST.

Become a certified security printer or supplier.

## ISO 14298 is for

Security printers, hologram manufacturers and producers of documents of value which are physically protected against counterfeiting by added security features, e.g. banknotes, ID cards, passports, driving licences, postage and tax stamps, holograms, certificates, breeder documents, credit cards etc.

## CWA 15374 is for

Suppliers of products that include security features and suppliers of services that ensure the physical security of printed matter manufactured by a security printing company, e.g. producers of inks, security paper, lamination plates, security foils, inlays, security design software, substrates, pigments, coatings, machinery etc.

## What are the benefits for your business?

Whether you are a security printer or a supplier, getting certified can help you grow in many ways and give you the edge over competitors in tender procedures.

- + **Uncover blind spots** in your back-office operations
- + Implement a **proven security management system**
- + Guarantee **maximum security** from development to deployment
- + Provide a **recognised reference** for governments and industry
- + Improve your **tender prospects**
- + Enhance **customer confidence and satisfaction**
- + Have a hand in **fighting forgery and counterfeiting**

# How to achieve certification?

## 1. ISO 14298 or CWA 15374?

We help you work out which standard is right for your company, according to your certification needs and requirements

## 3. Application

Submit your application, duly completed, with all accompanying documentation

## 5. Pre-assessment audit

Gaps in operations and processes can delay certification. We can carry an optional preliminary check to better prepare you for your certification audit

## 7. Certification

As soon as your certification body confirms that your operations and processes are free from nonconformities, we issue an official certificate clearly outlining the scope of your certification and list your company as certified on [www.intergrafcertification.com](http://www.intergrafcertification.com)



## 2. Enquiry

Interested? Request an application form from [certification@intergraf.eu](mailto:certification@intergraf.eu)



## 4. ICR and Implementation Guidelines

If positively reviewed, we send you the Intergraf Certification Requirements (ICR) and Implementation Guidelines to help you conduct a gap analysis. You then arrange an audit with the accredited certification body of your choice



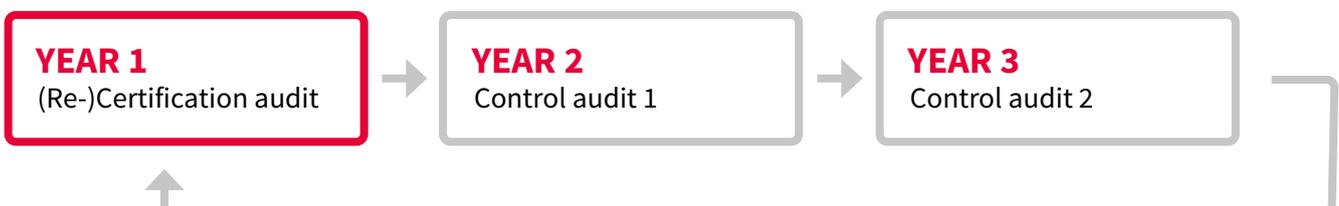
## 6. Certification audit

The certification audit is conducted. Your certification body evaluates whether or not you have successfully managed to comply with the ICR and sends us an audit report



## Certification cycle

Certification is a long-term project of continual improvement. Your certificate is valid for 3 years. To ensure continued compliance with the standard, a first control audit will take place in year 2, followed by a second in year 3. After 3 years, a re-certification audit must be conducted.



# Services

## Pre-assessment audit

You can opt to have a pre-assessment audit. This is performed on-site before the certification audit actually takes place, in order to assess whether your current management system complies with Intergraf's ISO 14298 or CWA 15374 standard.

To ensure that your company is ready for the next step, our auditors review all documents and procedures, interview process owners, and evaluate physical and logical security etc. They discuss their findings with you and summarise them in a report that provides a broad and objective overview of the status of your certification process. This in turn helps you implement corrective actions. It also saves your company unnecessary costs and efforts.

## Certification audit

Once you have decided to go ahead with certification and have started to review operations, address weaknesses and implement the standard requirements, the next step is the certification audit.

Our auditors will be on-site for several days to audit the implementation and operation of the management system. All their findings will be compiled in a comprehensive report to allow you to focus on the key areas and processes that need improvement.

There are two types of nonconformities, based on objective evidence: major nonconformities (based on the absence of, or a significant or a systematic failure to implement and/or maintain, conformance to the requirements of the standard and the Intergraf Certification Requirements) and minor nonconformities (a management system weakness or minor issue that could lead to a major nonconformity).

After a positive certification decision, we will send your final audit report and issue your certificate, valid for 3 years. Yearly control audits will be conducted to ensure continued compliance with the standard, the policies and processes. After 3 years, a re-certification audit will take place.

## Training

We offer regular ISO 14298 & CWA 15374 workshops and training sessions to companies that are already certified as well as companies that aim to become certified. Tailored to your needs and requirements, they can be organised on-site, in our Brussels office or elsewhere based on individual agreements. The overall focus is on the implementation and maintenance of security printing management systems, but a broad range of topics can be covered including, among others:

- Gap analysis
- Internal auditing processes
- Improvement of internal processes and efficiency
- Benefits of ISO High Level Structures (HLS)
- Information security
- Employee awareness and positive attitude in the workplace

## Supply chain audit

We are experts in security management system standards and industry-specific requirements. So why not outsource your supplier audits to us? Rely on our extensive knowledge of the sector and vast experience to reduce internal costs and risks, and to enhance efficiency and capacities.

# How much does it cost?

Costs depend on the size of your company and the number of operational sites.

There are two types of costs:

Intergraf invoices the **administrative fee**. For members of a European national printing federation affiliated with Intergraf, special conditions apply.

The certification body will invoice the **costs related to the audits** directly to you. Travel and accommodation costs will be invoiced separately.

All prices are in euro, exclusive of VAT.

<b>ISO 14298</b>	<b>YEAR 1</b> Certification audit	<b>YEAR 2</b> Control audit 1	<b>YEAR 3</b> Control audit 2
<b>Intergraf</b>			
Administrative fee - main site	4000	800	800
Administrative fee - additional site	600	800	800
Extra copy of certificate	150		
<b>Certification body</b>			
for companies with 1 - 40 employees	4450	3690	3690
for companies with 41 - 100 employees	5990	4490	4490
for companies with 101 - 500 employees	7690	5290	5290
for companies with over 500 employees	8990	5990	5990

<b>CWA 15374</b>	<b>YEAR 1</b> Certification audit	<b>YEAR 2</b> Control audit 1	<b>YEAR 3</b> Control audit 2
<b>Intergraf</b>			
Administrative fee - main site	3000	600	600
Administrative fee - additional site	600	600	600
Extra copy of certificate	150		
<b>Certification body</b>			
for companies with 1 - 40 employees	4450	3690	3690
for companies with 41 - 100 employees	5990	4490	4490
for companies with 101 - 500 employees	7690	5290	5290
for companies with over 500 employees	8990	5990	5990

# Customer FAQs

## Why choose Intergraf?

Intergraf's ISO 14298 and CWA 15374 certifications do not only combine a wide variety of security requirements in order to guarantee maximum security from development to deployment of a printed product. They actually go beyond the requirements of the publicly available international standard.

Our comprehensive **Implementation Guidelines** and **Intergraf Certification Requirements (ICR)** were developed specifically for the security printing industry, with the particular needs of its global market in mind. They enable companies to implement and maintain an outstanding security management system according to the latest technical developments.

Achieving certification by Intergraf thereby adds value to your company in more than one way. Crucially in today's increasingly competitive environment, it sends a strong message of trust and guaranteed quality to governments, end customers and tender issuing authorities alike.

It is no coincidence, for instance, that both the European Parliament and the European Council refer to Intergraf's ISO 14298 in their regulations for a uniform format for visa documents (EU) 2017/1370 and for residence permits for third-country nationals (EU) 2017/1954.

## What are the ICR?

The Intergraf Certification Requirements (ICR) are only available to companies whose certification application has been positively reviewed by Intergraf. They describe in detail the security measures that a company must take throughout the entire process from order to final delivery and can be used as a checklist to determine whether your own company fulfils the certification requirements. Due to the confidential information they contain, the ICR are not a public document. Unlike the public ISO 14298, they are reviewed and updated yearly to ensure that the highest standards of quality are met.

## What is the difference between the 3 levels of ISO 14298?

<b>FUNDAMENTAL</b>	applies to printers supplying commercial security printing products and security products for governmental organisations
<b>GOVERNMENTAL</b>	applies to printers supplying commercial security printing products and security products for governmental organisations including ID documents and/or passports
<b>CENTRAL BANK</b>	applies to printers supplying central banks or credit card issuing authorities and ID and/or passport personalisation centres

## Who is already certified?

Currently, over 150 production sites are certified worldwide. All companies and production sites that have achieved ISO 14298 and CWA 15374 certification by Intergraf are listed on [www.intergrafcertification.com](http://www.intergrafcertification.com). Are your competitors already certified by Intergraf? Check the list to find out.

## What our customers say



*"As a large commercial banknote printer, we have positively benefited by certification through Intergraf. It has provided a solid baseline for our global security management system and allowed us to harmonise policy and procedures globally. This better supports our customers, the business and, most importantly, our people within understanding the necessity of a robust, world leading holistic governance and assurance programme."*

**Mike Lycett** | Group Head of Security and Risk, De La Rue

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*"Polish Security Printing Works is the proud holder of an Intergraf certificate that attests to the highest standards of security for production processes. For each and every company producing banknotes and other important security prints, this certificate is the best confirmation of these highest standards. We are particularly grateful to Intergraf's customer service staff for the great support provided in implementing the system smoothly, and for being there for us in every moment of doubt and need."*

**Joanna Górecka** | Deputy Director of the Office of Social Communication and Promotion, PWPW

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*"With the professional support of Intergraf's team, we took our reputation to a new level by upgrading from a 'home-grown' set of security measures to a systematic and trusted approach that supported our development in two different ways. Analysing our legacy systems first enabled us to identify and close gaps, and to mitigate risks that we were not even aware of, significantly improving the efficiency of our structures. In turn obtaining Intergraf's trusted certificate supported our go-to-market efforts by qualifying us for tenders and enhancing customer trust in our procedures and infrastructure. We gained a lot from this certification exercise and will continue to rely on Intergraf as a lighthouse guiding us through the demanding evolution of security in our competitive industry."*

**Rainer Rettig** | Managing Director, HID Global Rastede GmbH

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*"Security is paramount at Portals, so we are thrilled to have been the first organisation in the world to be certified for Intergraf's prestigious CWA 15374:2018 accreditation. As the leading standard for suppliers to the security print industry, this certification means our customers can be confident we are going above and beyond to meet the extremely high standards of the security printing world."*

**Laura Wheeler** | Strategy and Marketing Director, Portals

# Meet our team

Dedicated and knowledgeable, our team collaborates closely with you to deliver exceptional customer support throughout your certification journey.

For many years, we have been trusted partners of security printers and suppliers all over the world.

Our global experience with security management systems in the graphic industry makes us the ideal partner – independent, pragmatic and objective!

## INTERGRAF

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**Beatrice Klose**  
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**Réka Sipos**  
Certification Support

## VPGI

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# Get in touch

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