CWA 15374:2018

COMPLETING THE SUPPLY CHAIN WITH CWA 15374:2018

for Suppliers to the Secure Printing Industry

INTERGRAF

ADD VALUE.
INSPIRE TRUST.

Become a certified security supplier.

Who is Intergraf?

Intergraf is a not-for-profit association for the printing industry in Europe. We represent 20+ national printing federations from 20+ countries, speaking as one voice on behalf of printers. We work with the European institutions to promote and protect the interests of our sector, and to support its competitiveness through advocacy, information-sharing, and networking.

What we do

As part of this mission, we provide targeted services to the global security printing community. We organise **Intergraf Currency+Identity** - an independently funded, truly neutral platform where customers, printers and suppliers converge to engage with the most pressing issues in the banknotes and identity world today. And we play a key role in defining standards for the industry by offering **ISO 14298 and CWA 15374** certification to security printers and suppliers. In doing so, we help solution providers and institutional end users to respond to the challenges they face in an increasingly competitive environment.

Why certification?

Security printing has changed drastically over the past decades. New technologies have emerged. Security features have grown in complexity to deter fraud and combat counterfeiting.

Yet some problems have grown larger, posing serious threats to both our industry and society as a whole – forged identity and travel documents facilitating illegal border crossings, counterfeit currency passing into worldwide circulation, and false identities created from fake birth certificates, to name but a few.

Banknotes and identity documents are becoming ever more sophisticated, but so is counterfeiting. Security printers and their suppliers cannot afford to stand still. Closing gaps and keeping ahead of the counterfeiters on a global level remains a constant challenge.

Intergraf launched its certification scheme in 2003 as part of our mission to promote and protect the interests of the printing industry. Together with technical experts from all over the world, we developed international standards with one goal in mind: to provide security printers and their suppliers with a solid framework for managing all security printing processes.

From logical security to physical security to supply chain assurance, Intergraf's ISO 14298 and CWA 15374 ensure that a set of requirements are met to guarantee a high level of security across all operations and processes, eliminating risk for customers and their products.

Over 150 production sites in 50+ countries across 5 continents are already reaping the benefits of Intergraf's certifications. And in doing so winning more business. Find out why you should be next.

About CWA 15374

CWA 15374 was set up by Intergraf and CEN (the European Normalisation Centre) in 2005. It is applicable to suppliers of products that include security features or services that ensure the physical IT-related security of printed matter manufactured by a security printing company.

Just like ISO 14298, the Intergraf CWA 15374 standard is based on the idea of continuous improvement, combines a variety of risk-based requirements, and guarantees maximum security for the entire supply chain.

Intergraf's CWA 15374 applies to

suppliers of products that include security features and suppliers of services that ensure the physical security of printed matter manufactured by a security printing company. For example:

- **Security paper for banknotes, passports, certificates etc.**
- **Security inks**
- **Security threads & fibres**
- **Security pigments**
- **Substrates for banknotes and ID documents**
- **Security foils**
- **Security lamination plates**
- **Printing machinery for the production of banknotes and ID documents**
- **Inspection machinery for the security printing market**
- **Passport and ID card inlays**
- **Security coatings**
- **Security design software**
- **Machinery for personalization of ID documents**
- **Enrolment systems**
- **Border and access control systems**
- **Other security components and security features**
- **Secure authentication solutions**
- **Etc.**

Two categories of suppliers are identified:

1 **MS SUPPLIERS**
of security machinery/software

2 **SC SUPPLIERS**
of security components

For this standard, extensive and tailor-made criteria have also been developed to ensure the secure processes.

▶ **Normative document for the Implementation of CWA 15374:2018**

▶ **Intergraf Certification Requirements for CWA 15374:2018**

9 Risk groups are covered by the Intergraf Certification Requirements

A. **Customer related risk**

B. **Information related risk**

C. **Security material, product/component and waste related risk**

D. **Use of machine related risk**

E. **Physical intrusion and access related risk**

F. **Personnel related risk**

G. **Disaster related risk**

H. **Transportation related risk**

I. **Any additional security related risks unique to the organization**

Benefits for your business

Getting certified to Intergraf's certifications can help you grow in many ways and give you the edge over competitors in tender processes.

+ **Uncover blind spots** in your daily operations

+ Implement **a proven security management system**

+ Guarantee **maximum security** from development to deployment

+ Provide a **recognised reference** for governments and industry

+ Improve your **tender prospects**

+ Use your internationally recognised certificate as proof of performance and **avoid time-consuming audits**

+ Enhance **customer confidence and satisfaction**

+ Contribute to **fighting forgery and counterfeiting**

How to achieve certification?

1. ISO 14298 or CWA 15374?
We help you work out which standard is right for your company, according to your certification needs and requirements

2. Enquiry
Interested? Request an application form from certification@intergraf.eu

3. Application
Submit your application, duly completed, with all accompanying documentation

4. ICR and Normative Document
If positively reviewed, we send you the Intergraf Certification Requirements (ICR) and Normative Document to help you conduct a gap analysis. You then arrange an audit with the accredited certification body of your choice

5. Pre-assessment audit
Gaps in operations and processes can delay certification. We can carry an optional preliminary check to better prepare you for your certification audit

6. Certification audit
The certification audit is conducted. Your certification body evaluates whether or not you have successfully managed to comply with the ICR and sends us an audit report

7. Certification
As soon as your certification body confirms that your operations and processes are free from nonconformities, we issue an official certificate clearly outlining the scope of your certification and list your company as certified on www.intergrafconference.com

Certification cycle

Certification is a long-term project of continual improvement. Your certificate is valid for 3 years. To ensure continued compliance with the standard, a first control audit will take place in year 2, followed by a second in year 3. After 3 years, a re-certification audit must be conducted.

YEAR 1
(Re-)Certification audit
→
YEAR 2
Control audit 1
→
YEAR 3
Control audit 2

Auditors

Independent Intergraf accredited auditors will ensure an expert assessment of a company's security management system. This will assure top management that their system is in compliance with the requirements of the standard. Intergraf accredited auditors have many years of practical, hands-on experience and a high level of sector expertise and travel all over the world. Their system skills, combined with a keen eye for what is important, allow them to provide information for improvement, and direction for decision making processes.

Services

Pre-assessment audit

You can opt to have a pre-assessment audit. This is performed on-site before the certification audit actually takes place, in order to assess whether your current management system complies with Intergraf's ISO 14298 or CWA 15374 standard.

To ensure that your company is ready for the next step, our auditors review all documents and procedures, interview process owners, and evaluate physical and logical security etc. They discuss their findings with you and summarise them in a report that provides a broad and objective overview of the status of your certification process. This in turn helps you implement corrective actions. It also saves your company unnecessary costs and efforts.

Certification audit

Once you have decided to go ahead with certification and have started to review operations, address weaknesses, and implement the standard requirements, the next step is the certification audit.

Our auditors will be on-site for several days to audit the implementation and operation of the management system. All their findings will be compiled in a comprehensive report to allow you to focus on the key areas and processes that need improvement.

There are two types of nonconformities based on objective evidence: major nonconformities (based on the absence of, or a significant or a systematic failure to implement and/or maintain; conformance to the requirements of the standard and the Intergraf Certification Requirements) and minor nonconformities (a management system weakness or minor issue that could lead to a major nonconformity).

After a positive certification decision, we will send your final audit report and issue your certificate, valid for 3 years. Yearly control audits will be conducted to ensure continued compliance with the standard, the policies and processes. After 3 years, a re-certification audit will take place.

Training

We offer regular ISO 14298 & CWA 15374 workshops and training sessions to companies that are already certified as well as companies that aim to become certified. Tailored to your needs and requirements, they can be organised on-site, in our Brussels office or elsewhere based on individual agreements. The overall focus is on the implementation and maintenance of security printing management systems, but a broad range of topics can be covered including, among others:

* Gap analysis
* Internal auditing processes
* Improvement of internal processes and efficiency
* Benefits of ISO High Level Structures (HLS)
* Information security
* Employee awareness and positive attitude in the workplace

Supply chain audit

We are experts in security management system standards and industry-specific requirements. So why not outsource your supplier audits to us? Rely on our extensive knowledge of the sector and vast experience to reduce internal costs and risks, and to enhance efficiency and capacities.

How much does it cost?

Costs depend on the size of your company and the number of operational sites.

There are two types of costs:

Intergraf invoices the **administrative fee** (for security checks, document verification, updates of confidential documents, issuance of certificates etc.).

The certification body will invoice the **costs related to the audits** directly to you. Travel and accommodation costs will be invoiced separately.

CWA 15374	YEAR 1 Certification audit	YEAR 2 Control audit 1	YEAR 3 Control audit 2
Intergraf			
Administrative fee - main site	3000	600	600
Administrative fee - additional site	600	600	600
Extra copy of certificate	150		
Certification body			
for companies with 1 - 40 employees	3555	2962	2962
for companies with 41 - 100 employees	4740	3555	3555
for companies with 101 - 500 employees	5925	4148	4148
for companies with over 500 employees	7110	4740	4740

All prices are in euro, VAT excluded.
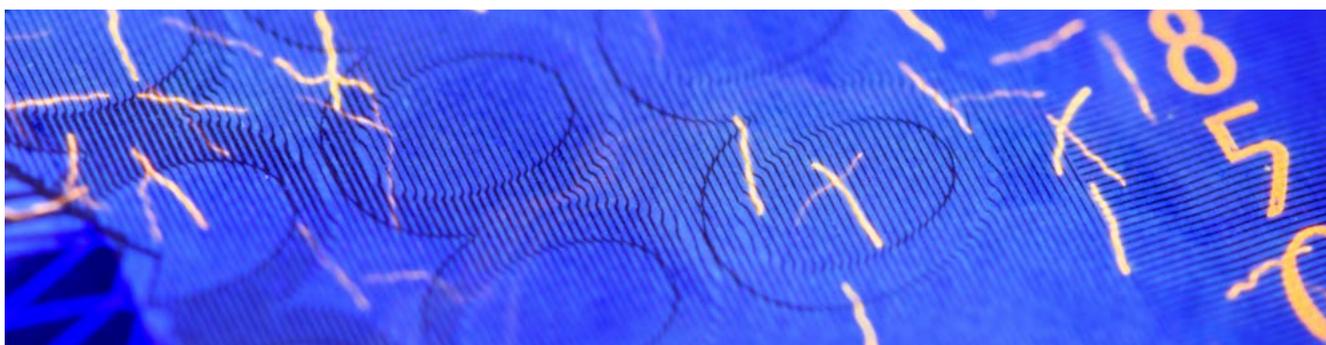
Who is already certified?

Over 150 production sites in 50+ countries across 5 continents are already reaping the benefits of Intergraf's certifications. Most of the world-wide renowned market players are among the certified companies. The list of certified companies is always updated and can be found on Intergraf's website. It lists the name of the company, the validity of the certificate as well as the scope of the certification.

https://intergrafconference.com/index.php/list-of-certified-companies

Meet our team

Dedicated and knowledgeable, our team collaborates closely with you to deliver exceptional customer support throughout your certification journey.

For many years, we have been trusted partners of security printers and suppliers all over the world.

Our global experience with security management systems in the graphic industry makes us the ideal partner – independent, pragmatic and objective!

INTERGRAF

Beatrice Klose
Secretary General

Doris Schulz-Pätzold
Customer Relations &
Certification Manager

Réka Sipos
Certification Support

VPGI

Marc Been
Managing Director

Han Brink
Lead Auditor

Georgi Efremov
Lead Auditor

Rico Kerstan
Lead Auditor

Jeroen van der Veur
Lead Auditor

Frank Verhagen
Lead Auditor &
Certification Manager

SQS

Rinaldo Canuto
Lead Auditor

Michele Ippolito
Lead Auditor

Jan Marinesse
Lead Auditor

Andreas Wälti
Lead Auditor

Alexander Wyrsch
Lead Auditor

Get in touch

INTERGRAF a.i.s.b.l.
Avenue Louise 130 A
1050 Brussels
Belgium

Phone: +32 2 230 86 46
Email: certification@intergraf.eu
www.intergrafconference.com/index.php/intergraf-certification

---

VPGI Certification B.V.

Santiagosingel 26, 2548 HN The Hague
P.O. Box 138, 2290 AC Wateringen
The Netherlands

Phone: +31 20 640 07 48
Email: office@vpgi.nl
www.vpgi.nl

**Swiss Association for Quality
and Management Systems (SQS)**

Bernstrasse 103
3052 Zollikofen
Switzerland

Phone: +41 58 710 35 35
Email: alexander.wyrsch@sqs.ch
www.sqs.ch

INTERGRAF