

Brussels, June 2020

## Important note for Taiwan tendering authorities

Ladies and Gentlemen,

We have recently become aware of the fact that ISO 14298 certificates, which were not issued by us, were in circulation during a tender process in Taiwan. In addition to the official ISO 14298 standard, Intergraf issues detailed and very strict certification requirements that companies have to implement. These requirements are confidential and focus on different levels of security, i.e. fundamental level, governmental level, central bank level. These levels are not part of the official (public) ISO 14298 standard.

Seeing an ISO 14298 certificate issued by the company Alberk Global, we are worried about the quality of this certification as it indicates "governmental level" which is a term referring to requirements set by us in the Intergraf certification requirements. We have no information about the security requirements that the company TECO had to fulfil to obtain this certificate. The fact that the certificate can be obtained from Alberk Global within three weeks is very suspicious.

We would like tender issuing authorities to consider the certificate issued by Alberk Global in Taiwan with utmost care as it clearly tries to pretend that the Intergraf certification requirements "governmental level" were fulfilled. We can only take responsibility and ensure the quality of the security printing processes in companies that have gone through the full process of the Intergraf certification. Intergraf certified companies meet very demanding requirements.

We would kindly ask you to carefully examine the certificate of TECO and if the stringent requirements linked to "governmental level" are not met by the company exclude them from your tenders.

We would be grateful if you could take our information into account. We are available for any questions and are happy to further explain our certification requirements.

Yours sincerely,



Beatrice Klose  
Secretary General